

Proceeding: IN THE MATTER OF TELECOMMUNICATIONS RELAY SERVICES AND SPE ☒ Record 1 of 1

Applicant Name: Bruce Fleming, BSME, ATP

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Author Name: Bruce Fleming, BSME, ATP

15200731

Lawfirm Name:

Contact Name:

Contact Email: Bruce Fleming, BSME, ATP

Address Line 1: UCSF Stanford Healthcare

Address Line 2: 1010 Corporation Way

City: Palo Alto

State: CA ☒

Zip Code: 94304 Postal Code:

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I support Bob Segalman's reply comments on the Speech-to-Speech section of Proceeding 98-67. Low usage volumes can be directly attributed to low expenditures in outreach. Consider an analogy: the early years of email usage on the Internet amounted to low volumes because few people had access, and much more had no concept of the medium and how to use it. Today, communication via internet protocols has exploded, due in part to intense promotion and adequate access.

I also agree that Confidentiality measures for S-t-S should be different than those for TTY because the nature of the interaction with the relay is significantly different.